

Agenda Item: BCOE Technology Independent Contractor Agreement

Prepared by: Susan Domenighini Finance Committee Date: 1/10/2019

Background Information:

Blue Oak would like to move away from current IT service support and work with BCOE Technology. This would provide less fiscal implication and more support in areas of crucial need. BCOE Technology is well trained in performing IT services for schools, and has knowledge working with google suite and chromebooks.

Scope of Services:

- Provide LAN Services to the district in accordance with industry best practices
- Provide installation, maintenance and support of LAN based hardware (Servers, Switches and Wi-Fi)
- Provide installation, maintenance and support of end user devices (Workstations, Printers and Peripherals)
- Provide support for Google (GAFE) which includes configuration and management
- Chromebook, tablet and mobile device provisioning
- Hardware and software configuration changes as needed
- Software upgrades and patches (including bug fixes and security patches) as needed
- Coordination of all hardware/software repairs with the district representative
- Identify and diagnose failed components and assist with installation of replacement components
- Monitoring of the core network infrastructure (Servers, Network)
- Provide annual budget recommendations for new technology
- Assist with district wide implementation of backups
- Installation and support of video conferencing systems
- Project planning, oversight and management
- Documentation of network infrastructure

Fiscal Implications:

- BCOE: \$65.00 an hour for 180 hours of service totalling \$11,700.

Note: Our current IT service contract is \$75 an hour for 200 hours of service totalling \$15,000.